Appendix 2: The Federal Bureau of Prisons Response to the Draft Audit Report



U.S. Department of Justice

Federal Bureau of Prisons

Office of the Director

Washington, DC 20534

September 16, 2025

MEMORANDUM FOR JASON R. MALMSTROM, ASSISTANT INSPECTOR GENERAL AUDIT DIVISION

FROM:

William K. Marshall III, Director

SUBJECT:

Response to the Office of Inspector General's (OIG) Draft Report, Federal Bureau of Prisons' Efforts to Place Inmates Close to Home

The Federal Bureau of Prisons (BOP) appreciates the opportunity to respond formally to the Office of the Inspector General's (OIG) draft report entitled, "Federal Bureau of Prisons' Efforts to Place Inmates Close to Home (the Report)." Additionally, the BOP appreciates the OIG recognizing the BOP's efforts to comply with the First Step Act of 2018, Section 601 (codified at 18 U.S.C. § 3621(b)) (FSA), while also identifying areas for improvement.

The FSA requires placement of incarcerated individuals as close as practicable to their primary residence, and to the extent practicable, within 500 driving miles of that residence. The BOP has adopted this provision in Program Statement 5100.08, CN-2, *Inmate Security Designation and Custody Classification*. The BOP fully understands the importance of housing inmates close to their homes, which assists inmates in maintaining community and family ties. These relationships provide the support inmates require to successfully reenter into their communities.

Ensuring full implementation of the FSA remains one of the highest priorities of the BOP. To that end, on August 28, 2025, Rick Stover was appointed as Special Assistant to the Director, and Mr. Stover is expected to play a pivotal role in advancing FSA implementation. Mr. Stover's appointment reflects a strategic investment in strengthening the BOP's leadership infrastructure to better support staff, improve operations, and fully realize the goals of this landmark legislation.

As noted below, the BOP concurs with all three of the OIG's recommendations in the Report and offers the following responses:

<u>Recommendation One</u>: Ensure its mileage calculation process captures driving miles as required by the FSA.

BOP Response: The BOP concurs with this recommendation. Though SENTRY¹ does not currently have the ability to capture driving miles, the BOP is in the process of implementing the Centralized Inmate Case Logistics Operations and Planning System (CICLOPS) to replace SENTRY. CICLOPS retains the core features of SENTRY but introduces a more intuitive interface that enables BOP employees to perform similar functions in an easier manner. CICLOPS is a modern solution designed to streamline workflow, boost productivity, and simplify tasks. Implementation of CICLOPS will occur in waves to reduce risk and provide opportunity for feedback. When CICLOPS is fully operational, it is expected to resolve this recommendation by capturing driving miles in the mileage calculation process.

<u>Recommendation Two</u>: Ensure each inmate placement decision is sufficiently supported with proper documentation.

<u>BOP Response</u>: The BOP concurs with this recommendation. An inmate's placement decision can be impacted by various factors such as security concerns, medical and mental health care level, judicial recommendations, bedspace availability, etc. BOP designators are currently limited by the number of characters that can be entered in the SENTRY remarks data field regarding the transfer approval or denial. In addition, remarks can be deleted, and other information can be added by other staff. The Correctional Programs Divisions and the Information, Technology and Data Division will work together to develop a solution to implement this recommendation.

<u>Recommendation Three</u>: Incorporate controls such as address standardization and verification to ensure that each inmate's legal address is accurate throughout their time in custody and that legal addresses are populated with "No Residence" when appropriate.

BOP Response: The BOP concurs with this recommendation. Staff at the Designation & Sentence Computation Center (DSCC) will continue to verify an inmate's legal address through source documents when entering load data into SENTRY. In addition, verification and address standardization of an inmate's legal residence will be discussed during the next quarterly refresher training with staff at DSCC. It should be noted that BOP Program Statement 5321.09, Unit Management and Inmate Program Review, provides guidance on changing an inmate's legal residence. Correctional Programs Branch will meet with the Regional Correctional Programs Administrators to provide institution staff further guidance regarding the review of legal residences at the initial classification and subsequent program review meetings. The BOP notes even when entering "No Residence" as the legal address, SENTRY will still require a state and zip code to be listed.

¹ SENTRY is the BOP's primary mission support database, which is used to collect, maintain, and track information relating to the care, classification, subsistence, protection, discipline, and programs of federal inmates.