

United States Department of Justice
Office of the Inspector General
Audit Division



Data Appendix

SURVEY ON THE EFFECTS OF COVID-19 ON ATF, DEA, FBI, USAO, AND USMS INVESTIGATIVE OPERATIONS

This data appendix accompanies the online survey results on the “Effects of COVID-19 on ATF, DEA, FBI, USAO, and USMS Investigative Operations.” To view the full report with interactive graphics, please visit: <https://experience.arcgis.com/experience/891259547d994573a314acf7927ac6c4>

Disclaimer:

The data is presented as it was collected from survey respondents and summarized by component. The OIG is using this data to inform our understanding of perceptions and actions of DOJ law enforcement component employees and is publicly posting this data so that any interested person or organization may do the same.

This survey does not include Federal Bureau of Prisons (BOP) employees, who were surveyed separately in connection with OIG remote inspections of selected BOP facilities. The results of the BOP survey will be included in OIG reports relating to those inspections.

Limitations:

The data as presented is only representative of the DOJ law enforcement component employees who responded to our survey and should not be interpreted as representing all DOJ employees. Responses represent perceptions of survey respondents and may differ from the official policies, practices, or procedures of DOJ components.

Survey results displayed on this page should not be used to rate or rank agency performance. Agency responses to COVID-19 are complex and involve many activities that are not captured in the survey data.

All data presented have been aggregated from the original survey data. Respondents who did not indicate which agency they worked for are not included in figures that show responses by agency. Forty-one respondents (0.6% of all responses) did not indicate their agency.

Scope and Methodology

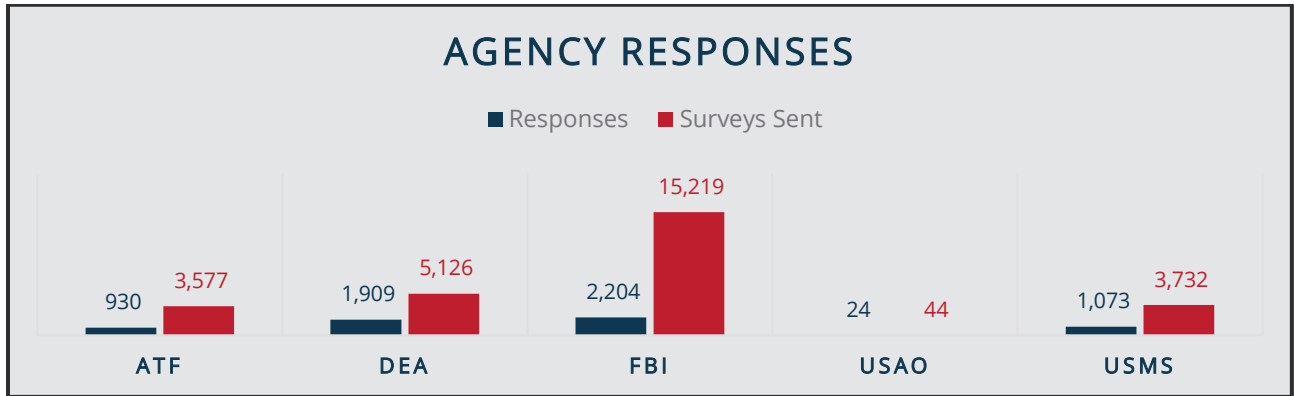
Between July 7 and August 3, 2020, the Department of Justice (Department), Office of the Inspector General (OIG) deployed an anonymous online survey to Special Agents, Criminal Investigators; General Inspection, Investigation, Enforcement, and Compliance personnel; and U.S. Marshals and Deputy U.S. Marshals on the effects and impact of COVID-19 on Department law enforcement investigative operations. We received 6,146 survey responses from the total population (27,698). Among the 6,146 responses, 6 were discarded as they contained all null responses, leaving a remainder survey population of 6,140.

Survey results were analyzed using two methods: (1) descriptive analyses for most questions and (2) a sentiment analysis for text responses. The sentiment analysis was conducted through a polarity model to classify each response as negative, neutral, or positive as the response relates to the respondent's view of the component's handling of the issue.¹ Responses that did not relate to the question were coded as not applicable (NA). The text responses were randomized to create a sample. Analysts read each response, assigned a sentiment, and provided a short summary of the text. Coding was checked by other team members to ensure reliability. In total, 566 responses were coded (43.8% of responses). Sample validity was confirmed by checking the sample demographics against the full dataset.

The OIG Survey Tool

Component	Responses	Surveys Sent	Response Rate
ATF	930	3,577	26.0%
DEA	1,909	5,126	37.2%
FBI	2,204	15,219	14.5%
USAO	24	44	54.5%
USMS	1,073	3,732	28.8%
Overall	6,140	27,698	22.2%

¹ Comments that were categorized as negative reflected respondents' concerns about a lack of detailed guidance from their agency, the low availability of masks and other PPE, a desire for more testing, and lack of follow through by leadership of established COVID-19 policies. Open-text comments categorized as positive approved of their agency's communications about its COVID-19 response, adherence to safety policies/protocols, and telework availability for employees. Comments categorized as neutral reflected general statements concerning agency operations that were neither positive nor negative.



Q1. How strongly do you agree or disagree with the following statements?

Answer Choices	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable	Number of Total Responses
My agency provides me with adequate PPE (masks, gloves, face shields) and hand sanitizer to safely conduct my job.	8.1%	14.6%	41.3%	34.5%	1.5%	6,131
My agency has provided adequate training on the proper use of PPE.	8.2%	16.7%	45.9%	26.2%	3.0%	6,129
My agency has provided training on procedures for interacting with the public and co-workers in light of COVID-19.	11.0%	23.0%	42.0%	22.0%	2.0%	6,121

Q2. Please identify the frequency of occurrence for each of the below statements:

Answer Choices	Never	Sometimes	Often	Always	Number of Total Responses
I wear a mask when I work.	5.9%	32.0%	35.1%	27.0%	6,077
The federal law enforcement partners with whom I work wear masks.	7.3%	46.5%	33.0%	13.2%	5,966
The state and local law enforcement counterparts with whom I work wear masks.	10.7%	46.8%	31.3%	11.2%	5,881

Q3. Please respond Yes, No, or Not Applicable/Unknown to the following statements:

Answer Choices	Yes	No	Not Applicable/Unknown	Number of Total Responses
I have been tested for COVID-19 by my agency.	5.0%	92.8%	2.2%	6,130
COVID-19 screening procedures, such as temperature readings or other symptom checks, have been implemented for federal agents.	26.3%	56.5%	17.1%	6,134
My agency has provided me guidance about whether to report to work if I have symptoms of COVID-19 but no official diagnosis or positive test result.	90.0%	7.4%	2.6%	6,132
Specific protocols are in place to notify me if an individual I have been working with or taken into custody tests positive for COVID-19.	62.3%	20.1%	17.5%	6,130
My agency has a protocol in place for informing state and local counterparts, with whom we work, when a federal agent in its region tests positive for COVID-19.	35.8%	18.2%	46.1%	6,125

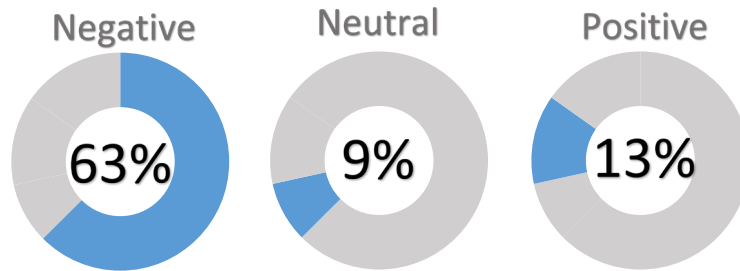
Q4. How strongly do you agree or disagree with the following statements?

Answer Choices	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable /Unknown	Number of Total Responses
The ability to work my cases has not been affected as a result of the COVID-19 epidemic.	29.0%	35.1%	18.5%	9.7%	7.8%	6,135
State and local participation on federal task forces has not been affected as a result of the COVID-19 epidemic.	17.9%	28.6%	17.7%	6.0%	29.8%	6,132
My agency has adjusted the way we conduct interviews in response to the CDC's recommendation to practice social distancing.	5.5%	12.3%	45.3%	16.8%	20.1%	6,132
I am taking appropriate COVID-19 related precautions when taking individuals into custody or executing a search warrant.	2.3%	3.6%	34.2%	24.5%	35.4%	6,133
When taking individuals into custody who exhibit symptoms of COVID-19, I am confident they will be tested.	6.8%	14.1%	20.1%	11.1%	47.9%	6,126

Q5. Please provide any additional information you believe we should be aware of regarding your agency's use of, direction about, or policies addressing COVID-19.

Sentiment analysis results²

The majority of the text responses contained statements that led the OIG to categorize them as reflecting negatively on the agency's efforts in the areas of detailed guidance, testing, availability and use of PPE, and follow through by leadership of established COVID-19 policies.



The most common reason for a negative sentiment was a lack of guidance or inconsistent guidance from the agency or field office.

Term	Number of Negative Responses Mentioning Term	Percent of Negative Responses
Guidance	75	21.2%
Mask(s)	52	14.7%
PPE	38	10.7%
Testing	26	7.3%
Policy	22	6.2%

The most common reason for a positive sentiment was good communication from the agency or field office.

Term	Number of Positive Responses Mentioning Term	Percent of Positive Responses
Communication	18	24%
Policy	9	12%
PPE	4	5.3%
Leadership	4	5.3%
Guidance	4	5.3%

² As discussed in the Scope and Methodology section of this report, responses that did not relate to the question were identified as "not applicable". Fifteen percent of the text responses were not applicable.

Q6. What State, Territory, or District do you work in?

Answer Choices	Responses
AL	111
AK	23
AZ	185
AR	51
CA	510
CO	74
CT	40
DE	13
DC	439
FL	373
GA	157
HI	29
ID	22
IL	198
IN	85
IA	31
KS	41
KY	71
LA	98

Answer Choices	Responses
ME	10
MD	106
MA	112
MI	141
MN	60
MS	35
MO	109
MT	24
NE	40
NV	50
NH	13
NJ	144
NM	61
NY	382
NC	114
ND	14
OH	127
OK	41
OR	46

Answer Choices	Responses
PA	146
RI	8
SC	50
SD	24
TN	101
TX	615
UT	47
VT	9
VA	466
WA	92
WV	65
WI	55
WY	9
AS	0
GU	3
MP	1
PR	85
VI	12
Total	5,968

Q7. Please select which agency you work for:

Answer Choices	Responses
ATF	930
DEA	1,909
FBI	2,204
USAO	24
USMS	1,073
Total	6,140

Q8. What types of cases do you regularly work?

Answer Choices	Responses
Arson	193
Alcohol and Tobacco	57
Drugs, Criminal Enterprises, Gangs	2,719
Civil Rights	180
Counterterrorism	636
Counterintelligence	529
Cyber-based	303
Explosives	418
Federal Firearms Licenses	477
Fugitives	1,048
Managing or Transporting Prisoners	428
Organized Crime	559
Protecting Witnesses	177
Protecting Federal Judges and Courts	432
Public Corruption	357
Terrorism	370
Violent Crime	1,169
WMD	149
White Collar Crime	621
Other (please specify)	935

Online Report Tables

In addition to the above data, the following tables were used to create the visualizations found in the online report. Tables are displayed as presented in the visualization.

My agency provides me with adequate PPE (masks, gloves, face shields) and hand sanitizer to safely conduct my job.

Agency	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable /Unknown
ATF	36.4%	42.7%	10.5%	7.8%	2.6%
DEA	36.0%	36.9%	15.7%	8.9%	2.5%
FBI	26.2%	45.5%	19.5%	8.2%	0.6%
USAO	29.2%	50.0%	8.3%	12.5%	0.0%
USMS	47.3%	39.1%	6.3%	6.5%	0.7%

The ability to work my cases has not been affected as a result of the COVID-19 epidemic.

Agency	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable /Unknown
ATF	7.5%	16.6%	32.9%	33.7%	9.3%
DEA	12.9%	21.6%	33.7%	24.5%	7.2%
FBI	8.7%	16.2%	37.8%	31.8%	5.5%
USAO	8.3%	29.2%	45.8%	16.7%	0.0%
USMS	7.9%	18.9%	33.4%	27.6%	12.1%

When taking individuals into custody who exhibit symptoms of COVID-19, I am confident they will be tested.

Agency	Strongly Agree	Agree	Disagree	Strongly Disagree
ATF	23.9%	34.3%	29.7%	12.1%
DEA	21.1%	38.7%	27.2%	13.0%
FBI	16.8%	34.7%	32.2%	16.2%
USAO	23.1%	46.2%	7.7%	23.1%
USMS	25.2%	45.2%	20.1%	9.5%

COVID-19 screening procedures have been implemented for federal agents

Agency	Yes	No	Not Applicable
ATF	33.9%	37.5%	28.6%
DEA	16.7%	63.6%	19.7%
FBI	25.4%	61.8%	12.8%
USAO	70.8%	20.8%	8.3%
USMS	37.8%	50.3%	11.9%

Specific protocols are in place to notify me if an individual I have been working with or taken into custody tests positive for COVID-19

Agency	Yes	No	Not Applicable
ATF	54.4%	17.9%	27.7%
DEA	60.1%	22.3%	17.6%
FBI	66.2%	18.1%	15.7%
USAO	66.7%	20.8%	12.5%
USMS	65.4%	22.2%	12.4%