



OFFICE OF THE INSPECTOR GENERAL

U.S. Department of Justice

(202) 514-3435 | oig.justice.gov

FOR IMMEDIATE RELEASE
March 12, 2019

DOJ OIG Releases Report on the Federal Bureau of Investigation's Oversight and Administration of the National Vehicle Lease Program and its Contract with EAN Holdings, LLC

Department of Justice (DOJ) Inspector General Michael E. Horowitz announced today the release of a report examining the Federal Bureau of Investigation's (FBI) oversight and administration of the National Vehicle Lease Program (NVLP). The report also examines the FBI's \$108 million contract with EAN Holdings, LLC (EAN) to provide leased and rented vehicles to 2,800 task force officers around the country. EAN is also known as Enterprise Rent-a-Car. The FBI's contract with EAN ended in February 2019.

The DOJ Office of the Inspector General (OIG) found deficiencies with the FBI's administration, oversight, and monitoring of the NVLP and its EAN contract. We also identified operational concerns associated with the FBI's decision to transition from EAN vehicles to exclusively General Services Administration (GSA) leased vehicles. The FBI cited cost savings as the sole basis for the shift to GSA-leased vehicles. However, the FBI did not adequately consider the operational and safety impact of this transition, including limits on task force officers' ability to swap out vehicles that have been compromised during the course of an operation. Other key OIG findings include:

- **Invoice Review and Controls over Fleet Cards.** The FBI's review of invoices and its control over fleet cards was not adequate, resulting in approximately \$540,000 in fees and invoices payments that may not be allowed under the contract and an additional \$1 million in fuel purchases that do not appear to be permitted under NVLP guidelines.
- **Vehicle Citations and Related Safety Issues.** The FBI paid all traffic and parking citations incurred by task force officers without performing a required review to determine if the citations were incurred in the normal course of duty. We found 153 task force officers received at least 5 violations, including 6 task force officers who received 20 citations or more.
- **Vehicle Damages.** The FBI did not adequately review EAN-billed damages and did not require adequate documentation for vehicle damages.

Today's report makes 21 recommendations to assist the FBI in improving its implementation of the NVLP and its contract administration, oversight, and monitoring. The FBI agreed with all 21 recommendations. EAN disagreed with one recommendation, partially agreed with one recommendation, and agreed with the remaining 3 recommendations related to EAN.

Report: Today's report is available on the OIG's website under "Recent Reports" and at the following link: <https://oig.justice.gov/reports/2019/a1911.pdf>.

###